

## 26<sup>th</sup> Virtual Annual General Meeting ("AGM") on 15 June 2023 Questions & Answers

No.	Name		Questions & Answers	
1	Lim Jia Woei	Q1 A1	For TMD & PTSC contract, how much profit made until June 2023? Any extend contract will make?  Sorry. We cannot divulge any financials figures up to June 2023 for the contract. The Call Off contract between TMD and PTSC is still valid until June	
		Q2 A2	2025.  MOU with EDGEPOINT TOWER, is there any progress?  We are still exploring possible business collaborations with Edgepoint.	
		Q3 A3	When will do share consolidation? Thank you for answer.  We have announced in September 2022 that we have aborted the share Consolidation.	
2	Loh Boon Siong	Q1 A1	Can I get a copy of printed annual report.  Yes. We have already couriered to you.	
3	Chong Choon Ket	Q1 A1	If I am not mistaken, the company did mention before that it has the intention to transfer the listing status from ACE market to the Main market. Is this intention still ongoing? If yes, what is the time frame/ plan?  We have the intention to transfer from ACE to Main Board when we meet the required criteria. The time frame will depend on when the required criteria can be met.	
4	Teh Sue Leng	Q1 A1	How much does the company spend on this virtual AGM?  The Company is unable to disclose the actual cost spent on the virtual AGM as it may be unfair to our service providers. Be rest assured that the Company exercises prudence in managing its meeting expenses.	

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5	Mohd Shuhaimi Bin Mamat	Q1 A1	What your plan to improve profit margin? Revenue so high, profit so small.  The margin for this industry is still very competitive and tight. We will continue to value add our services and increase market share to further increase our bottom line.
6	Lee Jun Hui	Q1 A1	What is the company's future plan?  The current strategy is still to grow our current core business in the oil bunkering segment and its other segments. The Group will also continue to look for other suitable business opportunities to diversify further its revenue stream.
7	Looi Boon Ping	Q1 A1	What is the outlook for the 5G industry where SERB is involving? What potential it could be? Will be replaced the core bunkering business that has very very tiny margin in the future?  In line with the roll-out of the 5G nationwide, the outlook for our telecommunication segment is bright and there is big potential in this segment.  As it is now, this telecommunication segment will not replace the core bunkering business but to enhance the overall profit margin of the Group.  Where Do You See Sales Trending in the Next 12 to 24 Months?
		Q3 A3 Q4 A4	For the Telecommunication segment, we expect the sales to steadily trend upwards for the next 12 to 24 months.  What Part of the Business is Giving you the Most Trouble Now?  The inland transportation business is still facing some challenges due to competitive business environment and the slow recovery of the overall inland logistics and its related industry.  What action plans has put in place to tackle the above?  We will continue to emphasize prudence in cost-cutting measures and increase our market share to improve revenue.

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8	Chia Jing Huei	Q1 A1	Dear BOD, I attended and voted in the last EGM held on 27/03/2023. I thank the board for giving us RM50 as door gift. However I'm yet to receive the door gift although my bank details had already emailed to the relevant personnel. Kindly update.  We have already transferred RM50 to you.
		71	We have already transferred Kiviso to you.
9	Sin Ai Ney	Q1	How to improve ur bottom line and what are ur new progress in term business expansion.
		A1	We have further expanded our business in the telecommunication segment as part of the Group's strategy to enhance its bottom line.
10	Muhammad Irwan Bin Bidin	Q1	What strategies, targets, policies, actions or governance framework does your company have in place to address sustainability risks while still ensuring continuous profitability?
		A1	We have put in place business strategy and risk management framework to ensure the sustainability of the Group's business operation.
		Q2	How are you navigating ESG trade-offs?
		A2	We are still in the process of looking into the ESG trade-offs.
11	Toh Gaik Bee	Q1	Are there any sizeable projects in the pipeline?
		A1	As it is, we are focusing on growing our current business segments.
12	Annual Report 2022	Q	Printed hardcopy of Annual Report 2022
		A	The Company had sent a copy of the printed Annual Report 2022 to Shareholders who had requested for it.
13	E-Vouchers	Q	E-Vouchers
		A	As announced during the AGM, the Company will pay RM50.00 via e-Voucher to all shareholders who had participated in the AGM via RPV.